



# Greater Grand Rapids Kalamazoo Chapter

*For all professionals involved in Case Management  
Educational Presentation*

## "The Challenge of Complex Care in the Terminally Ill"

**Dr. John Mulder**  
**Palliative Care**

Contemporary medical advances have successfully enhanced the quality and length of life. A sophisticated and knowledgeable population is demanding – and deserving – expert care at the end of life, insisting on a death experience that emphasizes meaning, comfort, and quality of life. Many clinicians find themselves ill-equipped to manage the complexities of communicating bad news to families and dealing with the myriad of symptoms and treatment options that accompany terminal diagnoses. This course will provide an overview of the philosophic approach necessary for appropriate communication in negotiating care management options with patients and families, and introduce practical tools and skills to assist in these discussions. This course will be invaluable for any clinician who has responsibilities for patients dealing with life-limiting illness.

**Kellogg Hotel & Conference Center**  
**Michigan State University**  
**East Lansing, Mi 48824-1022**  
**517-355-9313**

**March 17, 2009**

**An application has been submitted to the Michigan Nurses Assoc. CEAP. An application has been submitted to Michigan Social Work Continuing Education Collaborative. Please call GGRK for more information about contact hours.**

5:30 p.m. Registration & Vendors  
6:15 p.m. Dinner & Business Meeting  
7:00 – 8:30 p.m. Educational Presentation

**To help our Board "Go Green" this will be the last mailed event flyer. We will start to use email for future announcements or check the website at [www.cmsa-westmi.com](http://www.cmsa-westmi.com)**

**Fax to (616) 534-2340 Call (616) 336-1730 Email [ctocco@healthpartnersinc.com](mailto:ctocco@healthpartnersinc.com) Deadline for Reservations: March 10**

Name: \_\_\_\_\_ License #: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

CEU's requesting: ( ) CCM ( ) RN ( ) SW

( ) Member - \$5

( ) Non-Member - \$25

Payment due at meeting

**\*\* You will receive confirmation of this registration within 10 days**